

# Update on DC Department of Motor Vehicles (DMV) Operating Status during COVID-19 Emergency

#### What is our operating status?

DC Department of Motor Vehicles (DMV) remains open. However, we have made changes to how services are being provided.

#### How does this impact what we do?

- DMV Service Centers modified service. DMV's Southwest Service Center remains open, and all other service centers will be closed from March 17-31, 2020.
- Adjudication Services closed from March 16-31, 2020.
- Inspection Station closed from March 17-31, 2020.
- Brentwood Road Test/Commercial Driver License (CDL) Office closed from March 17-31, 2020.
- Self-Service (OBD) Vehicle Emissions Inspection Kiosk no changes. Access to kiosk will remain available to the public 24/7.

# How does this impact our physical locations?

- Southwest Service Center remains open Tuesday Saturday from 8:15 am 4:00 pm. (Wednesday hours are 9:15 am 4:00 pm)
- Georgetown, Benning Ridge, and Rhode Island Service Centers closed from March 17-31, 2020.
- Inspection Station closed from March 17-31.
- Adjudication Services closed from March 16-31.
- Brentwood Road Test/CDL Office closed from March 17-31.
- Self-Service (OBD) Vehicle Emissions Inspection Kiosk remains open Sunday Saturday from 12:00 am – 11:59 pm

### What else are we offering to meet your needs?

• Online Services - DC DMV has more than 55 online services at <a href="mailto:dmv.dc.gov/service/dmv-online-services">dmv.dc.gov/service/dmv-online-services</a>.

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

# Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-737-4404 or dmv.dc.gov. For more information, please visit coronavirus.dc.gov.



